



## >>> Total Confidence

Stack Interiors Ltd are designers and fitout project managers, specialising in interior spaces used for business.

Their comprehensive range of services include property option analysis, interior design, fitout project management and relocation management.

With a staff of 18, Stack Interiors required a stable IT infrastructure that also met the performance capabilities required by the design team and remote access for the management team.

“Our main areas of concern were the lack of confidence in the quality of our backups, our diminishing storage space and remote access for staff was non-existent. We knew our IT infrastructure needed upgrading but weren’t sure where to begin. Softsource caught my attention in the early stage of tendering. Their proposal was clear and simple to follow - it didn’t swamp me with excess technical details but stated the business benefits and how we were going to achieve them”, commented Averil Orsbourn, Stack Interiors.

We have found the team at Softsource easy to relate to, communications are a breeze and we have total confidence in their performance. They have almost become an extended part of the Stack team, when I call them up they know who I am, we’re not just a number out there”.

Stack had subscribed to the Softsource Managed Services for over four years and recently upgraded to the Entrada Gold level to include desktop support and management. This allowed Averil to take maternity leave without her replacement needing any technical support. It also enabled Averil to reduce her hours when returning to Stack as Entrada removed the amount of time spent with IT difficulties.

Entrada Managed Solutions removes the need for a full time IT position and prevents staff down time or sudden unplanned bills from on call Service Technicians.

“The first step in working with a new client is to examine what existing hardware and software is already available. We often find that the existing infrastructure can be better utilised. In the case of Stack Interiors, by replacing their two existing servers with a single SAN we were able to better optimise systems and performance to give a stable infrastructure and availability.”

David Small, Technical Manager, Softsource.



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Averil Orsbourn  
Office Manager  
Stack Interiors Ltd

[www.stack.co.nz](http://www.stack.co.nz)