



>>> 24/7 Peace of Mind

Netball New Zealand is the National Sports Organisation for the promotion and development of Netball in New Zealand. NNZ is based in Auckland with the requirement to ensure effective communication channels for all staff whether they are Auckland based or work remotely.

Softsource was recommended to NNZ as an IT Provider with experience and proven performance. "Their Entrada Managed Solution was ideal for our requirements. Electing the Gold Corporate package gave us total peace of mind and confidence in having our systems up, running and available at all times." reflected Anne-Maree Broom, Commercial Manager.

Netball New Zealand's IT requirements have been growing over the last few years and a 24/7 support system became essential for certain parts of the IT structure. This was to support the ability for NNZ to communicate with the Netball community in relation to results and match reports for both International Tests and national domestic competitions. It was also important to enable the Communications team to deliver this information to media. There was no room for faulty hardware or internet connections when the country's supporters were waiting in keen anticipation.



"Entrada's proactive approach has substantially reduced our computer problems and given us a more stable platform of IT performance. Problems are dealt with before we are even aware of them occurring and comprehensive reporting which is delivered monthly is invaluable. They enable me to keep an eye on what is happening and help me to make informed decisions."

"From a financial perspective the Entrada Managed Solution allows us to easily budget our IT costs as we have a fixed monthly cost to cover the support requirements and has enabled us to develop a productive and close working relationship with the Softsource staff." comments Anne-Maree.

"What we wanted was a company big enough to meet our demands but small enough to care."

Anne-Maree Broom,
Commercial Manager, Netball
NZ