

The background features a blue gradient with a pattern of binary code (0s and 1s) that appears to be receding into the distance. On the right side, there are two globes of the Earth, one above the other, partially visible.

# SOFT<sup>®</sup> SOURCE

Data Centre Services

**SOFT<sup>®</sup>  
SOURCE**  
COMPUTING A BETTER WAY

Phone 09 918 3712 Fax 09 918 3714  
sales@softsource.co.nz  
Level 1 Building E 42 Tawa Drive  
PO Box 301 021 Albany Auckland  
NEW ZEALAND  
[www.softsource.co.nz](http://www.softsource.co.nz)



## Data Centre Services

State of the art facilities for protecting and managing data.

Softsource offers a range of managed solutions for a diverse array of requirements – from start-up companies looking for offsite Data protection or Server/Web-hosting through to large enterprises seeking more complex Data Management Solutions.

### Infrastructure Consulting & Integration Services

Softsource can plan and manage the design, build, deployment and relocation of your infrastructure or data into the Softsource Data Centre.



### Features Include:

- Carrier independent
- High Bandwidth Access
- CCTV Security
- Secure and resilient environment
- 24 x 7 x 365 availability
- UPS and generator power contingency
- Climate controlled hosting environment

### Benefits Include:

#### Lower costs

- Reduce large investments in infrastructure
- Free up internal staff resources
- Saved IT budget can be used elsewhere

#### Scale for Growth

- Softsource's vastly scalable infrastructure ensures it can keep pace with your organisations data growth

#### Reliability

- Softsource's partnerships with leading vendors and service providers guarantees that our services exploit the best in current and emerging technologies

#### Set costs

- Fixed monthly fee allows budgets to be set and adhered to

#### Flexibility

- Fully managed bandwidth
- Hosting of Microsoft and Open Source systems
- Internet Provider independent and Network diverse

## Managed Hosting

A flexible managed service enabling organisations to outsource the hosting and running of their IP networks, web facing systems and applications, in a secure, reliable and proven environment.

- Utilise leading edge server solutions without the investment of purchasing
- Total confidence in stringent quality levels and security measures
- Onsite 24 x 7 x 365 certified support
- High availability, fully redundant virtualized recovery
- Full Service Management including Incident, Problem, Change, Release, Availability, Capacity and Service level reporting
- 24 x 7 x 365 alerting and monitoring

## Virtual Servers

A virtual environment will:

- Provide all the benefits of a dedicated server (and more) but at a significantly reduced cost
- Enable hardware redundancy on ALL servers migrated to the cluster
- Produce rack space savings
- Give the ability to quickly implement new services without having to wait for new hardware
- Allow hardware maintenance on core servers without outages
- Result in power savings on air conditioning and server hardware

## Business Continuity/Disaster Recovery

Business Continuity (BC) and Disaster Recovery (DR) are a must for any organisation.

- Business continuity plan
- Bespoke designs for individual clients
- Technology continuity management solutions
- Cost-effective recovery solution
- Create and validate a practiced logistical plan
- Reduce downtime in the event of disaster

## Backup Solutions

- Reliable, automated online backup solution
- Critical data is readily available when needed
- Cost effective data storage plans

## Managed Services

- Ensures business continuity
- Keeps systems running at optimal performance
- Frees staff resources
- PC Remote control/remote support

**Features include:** Patch management, Computer Inventory/Audit, Cross Platform Support, Remote Desktop Management, Network monitoring/Alerts, Help Desk/Trouble Ticketing, Software Deployment, Integrated Reports, Network Policy Enforcement, Maximum Security etc.



*Softsource's data centre services are a part of an integrated portfolio of Infrastructure services that can be delivered in a single or multi-sourcing arrangement. Services can be selected individually or combined to deliver maximum value via an end-to-end solution.*