



## entrada Management Toolset

Tools that allow you to complete your IT tasks more efficiently and economically



### Do these challenges sound familiar?

- Software roll-outs, upgrades and patches take far too much time?
- Managing, Monitoring & Controlling the IT Assets challenging?
- Bewildered by the exact hardware configuration on each of your desktops?
- Difficulties managing software license details per device?
- Struggling to support mobile staff when abroad?
- Hearing about IT problems from users before you know about them?
- Struggling to get meaningful reports out of your system management tools?

### entrada Management Toolset is your solution

The entrada Management toolset is the ultimate application for managing your entire computing infrastructure. Whether that be Automating tasks, Management of servers and desktops, End user support, System Monitoring or System inventory and Audits, entrada Management Toolset allows you to complete the job quickly, efficiently and with ease.

Available on a subscription basis entrada can be commissioned for as few as 5 devices, and is ideal for short term projects through to ongoing infrastructure management.

#### Benefits Include:

- Minimise desktop and server operating costs
- Increased productivity of staff
- No capital investment
- Pay as you go
- Improved system performance and availability
- Full hardware and software assets management

#### Core Features Include:

##### Agent Technology

Intelligent, lightweight and efficient this technology makes every system on your network accessible, independent of their location. Supports Windows, Mac and Linux clients.

##### Automation

Hundreds of additional Scripts for automating procedures such as agent control, configuration changes, clean-up and maintenance, disk management, network testing and more.

##### Audit and Inventory

Perform fast, accurate & up-to-date hardware/software inventory of computers, servers, & mobile devices. Deployable over the LAN, WAN, & Internet.

##### Desktop Policy Management

Manage the end user experience from interface options to hardware configuration and everything in between.

##### Software Deployment

Roll out new software or upgrades remotely, fast and efficiently.

##### Reporting

Have all the information you need to effectively manage and convey the status of the IT infrastructure and communicate the value to the business.

##### System Monitoring

Implement proactive, system monitoring with instant notification of problems or changes such as low disk space, processor spikes and memory issues. Text alerts available for critical issues.

##### Network Discovery

Finds all IP based devices connected & interconnected to a network or networks, catalogues them within the system & allows you to manage them. Monitor any IP/SNMP based devices to provide early warning of potential issues.

##### Network Monitoring

entrada Network Monitor includes the basics for monitoring all aspects of network connected devices beginning with the performance monitoring: Network bandwidth, CPU, disk, and memory utilization.

##### Patch Management

Automatically keep servers, workstations and remote computers up-to-date with the latest important security patches and updates.

##### Remote Support

Live Connect provides a single machine interface to give you full control with minimal end user interruption.

##### Remote Control

Using only entrada Toolset and a web browser, IT professionals can quickly and securely access any of their computers from any location.

##### Ticketing

Exceed expectations by providing IT support personnel with the Ticketing tools they need to track, respond and resolve issues quickly and efficiently.

##### Time Tracking

Track the time spent on issues to assist with resourcing questions and team performance levels.



## Value Add-on Modules available:

In addition to the features included with the entrada Management Toolset core subscription the following add-on modules are available. Please contact Softsource for module pricing.

### Desktop Migration

Automate the backup and collection of user settings with Desktop Migration. Redirect them to another machine and have them working with the same settings as before.

### Desktop Deployment

Capture complete computer system images into image repositories. Manage and deploy those images to targeted machines

### Policy Management

Define, manage, apply and enforce IT policies across multiple groups of machines from a single Web-based dashboard, ensuring distributed machines are secure, in compliance and managed consistently across the organization.

### Endpoint Security

With the powerful Antivirus functionality you can enhance and extend support for the IT service delivery process by including an essential security protection component.

### Endpoint Antimalware

Entrada Antimalware utilizes technologies that are designed to quickly detect, destroy, and prevent malware while leveraging the automation capabilities of the Entrada framework.

### Backup

Implement real-time automated image based backup, disk imaging, file level backup and bare metal restore for Windows servers and workstations. The option to replicate backups offsite is built in.



*Navico were able to complete a Microsoft Office 2007 software deployment to 130+ workstations at 3 different locations within a single day. "I couldn't believe the ease and speed of which this task was completed. Using the Entrada Toolset literally saved me days of time not to mention the cost savings",*

*Solomon Arinana, Senior IT Operations, Navico NZ*

*"We considered a few other management toolsets but none could give us the simplicity in management across such a wide range of applications. The entrada Management toolset gave us so many more features and options all under the one pane of glass".*

*Brett Hobbs Group IT Administrator BCS*

*"The value becomes clearer when calculated based on time and energy savings. If a support technician charges \$75 an hour, for example, and an automation tool reduces the yearly maintenance and repair workload by a conservative 10 hours per device, a company with 100 PCs will save \$75,000 per year." confirms David Small, Technical Manager, Softsource. "We find the entrada Management Toolset is well placed in companies spending countless hours trying to manage their IT infrastructure with the end result reducing management costs and freeing up IT operations to work on new projects critical to their business."*



### COST INDICATOR

entrada device agent license for Windows, Linux, Mac

**\$10**<sup>+ gst</sup> per device per month

To receive a free consultation and discuss a solution to fit your specific business needs, please contact our team of experienced specialists.

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