softsource®
computing a better way

Softsource is an ICT systems integrator providing specialist Technology Solutions, Professional Services, Technical expertise and Data Centre Services to the SMB, Government and Enterprise markets.

Softsource has built its reputation on innovation and commitment to the highest levels of service and professionalism. The cornerstone of our business is our long-standing client relationships which are founded on flexibility, reliability and integrity. Our promise is "To make our customer's life easier and their organisations more productive and efficient".

Our Key Pillars of Expertise include:

- Professional Services
- Consultancy
- Data Centre Services
- Procurement
- Managed Services

Professional Services

• ENGINEERING RESOURCES

Softsource offers a diverse pool of highly qualified and experienced technical resources. We provide a range of services from desktop support through to high level complex project implementation.

• PROJECT MANAGEMENT

Softsource applies a structured approach to all implementations ensuring a controlled transition and quality of communication throughout the project delivery.

Consultancy

Our system architects are experts in key technologies including Virtualisation, Storage, Archiving, Microsoft platforms, and Systems Management, providing strategic advice, architectural design and implementation. Our specialist team will help with informed recommendations based on your business needs, not only for the present but taking into account future growth, IT strategies and emerging technologies.

entrada Data Centre Services

Softsource offers one of the most up to date suites of technology available in today's market. The Softsource entrada Data Centre facility enables customers to fully scale their IT requirements to suit their changing business needs. This flexibility results in improved operational efficiency, reduced costs and increased competitiveness for their business. Services include: IaaS, Hosting, Colocation, On-line Backup, Disaster Recovery and Telecommunications.

• INFRASTRUCTURE AS A SERVICE (IaaS)

True elastic computing on demand with the ability to dynamically provision virtual server resources on-line, 24/7 and be operational within minutes. Up-front hardware costs are removed, providing risk-free, utility based IT services on a monthly basis (OPEX), increasing and decreasing capacity at any time.

• ON-LINE BACKUP & RECOVERY

Softsource's monthly subscription-based cloud backup and recovery solution delivers an uncomplicated, modernized solution without the headache and expense of daily Tape Backup procedures. We also offer comprehensive Disaster Recovery and Business Continuity services customised to fit individual business requirements.

• MANAGED HOSTING

A flexible managed service enables organisations to outsource the hosting and running of their IP networks, web facing systems and applications, in a secure, reliable and proven environment.

• COLOCATION SERVICES

Colocate your server in our secure, controlled, carrier neutral data centre. Save on space, redundancy issues, power and bandwidth while benefiting from improved network speed and performance, reliable uptime and significantly lower setup and monthly costs.

• TELECOMMUNICATIONS

Softsource provides a wide range of telecommunications ranging from corporate ADSL, HSNS, Wireless, Satelite to Fibre options allowing competitive communications locally and internationally.

Technology Sourcing

Softsource acts as a single source for all hardware and software procurement. Our extensive partnership's with industry leaders ensures customers leverage the lowest cost of ownership, and access to the latest technologies.

Managed Services

Transfer the day-to-day management for all, or part, of your IT infrastructure as a strategic method to achieve efficiencies and improve operational performance. We offer a range of service level agreements (SLA) from routine server maintenance through to complete IT management enabling you to select a plan that best meets your business and operational requirements. Options include:

• IT Management as a Service	• On-line Backups	• Business Continuity
• Disaster Recovery	• Security	• Email Security
• Web Content Filtering	• Client and IS Management	• Email Archiving

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