

## COVID-19 - Business Continuity

With COVID-19 continuing to impact people and countries around the world, Softsource is committed to providing a safe and healthy environment for our team and to ensure business continuity in service of our customers, partners, and other stakeholders. We do not anticipate that this situation will impact our ability to continue to deliver our services to you. We are very much in the business of providing you with business continuity capability and have plans in place to ensure that we can continue to deliver.

### Remote access to critical business applications

Many of our customers are asking us about remote access to their critical business applications, whilst planning for the potentiality that they may need to invoke some aspects of their business continuity plan in order to remain operational over the weeks/months ahead.

Whilst it is difficult to predict the medium to long term impacts on New Zealand businesses, what you can do is take the opportunity to review current remote capabilities and what options may be available on short notice.

### Microsoft Free Office 365 E1 license for Teams enablement

Microsoft has come to the table and is making Teams available (for free) to everyone for meetings, collaboration and project management thus assisting in dispersed workforce capabilities. Teams is a part of Office 365 and if your organisation is licensed for Office 365, you already have it. However, Microsoft wants to make sure everyone has access during this time and as such is offering a free Office 365 E1 license (includes Teams) for six months.

If you are an individual and want to get started with Teams, you can therefore, get up and running right away. If you're using an email address such as Gmail or Outlook, you can sign up for the freemium version of Teams by following [THIS LINK](#)

If you have any questions or wish to speak to a Softsource representative about how you can use Microsoft Teams for remote work, contact us and we'll see where we can help.

### Remote Desktop

In addition, for those organisations that have line of business applications that can't be accessed remotely, Softsource can help with our rapid deployment capability for Remote Desktop scenarios or increase capacity to support VPN access. We have the ability to deploy Remote Desktops (RDS) for your staff on demand, scaling this up or down subject to requirements. [LINK Here](#)

### Managed Services

Additionally, should your staff become unavailable for any reason, Softsource have resources available to provide back fill or managed services to assist with the day to day IT tasks.

If you have any questions or concerns regarding business continuity capabilities during these uncertain times, or you would simply like a friendly sounding board to explore how to best prepare your IT environment over the weeks ahead, then please contact your Account Manager.

09 918 3712

[sales@softsource.co.nz](mailto:sales@softsource.co.nz)

[www.softsource.co.nz](http://www.softsource.co.nz)

Our promise:

**“To make our customer's life easier and their organisations more productive and efficient”.**